



BLUE DIAMOND P L U M B I N G

Reliable South Melbourne Plumbers Since 1984.
Proactive Plumbing Maintenance & 24/7
Emergency Plumbing By Local Guys Who Actually Care.



BLUE DIAMOND PLUMBING

☎ (03) 9636 0156

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Plumbing maintenance, 24/7 emergency response, hot water repairs, blocked drains, gutter and roof plumbing, burst pipe repairs for homes, multi site commercial properties and high rise buildings in South Melbourne and surrounding suburbs.



Our old school, honest approach keeps your plumbing simple and stress free

Established in 1984, Blue Diamond Plumbing is a South Melbourne based plumbing maintenance business specialising in reliable, long term care for residential, commercial and multi site properties.

For more than 40 years, our focus has been simple. Turn up when we say we will, do the job properly the first time, and leave everything clean, safe and working.

We are not a flashy plumbing company. We are an old school, honest maintenance team fixing the problems created by rushed, sales driven plumbers. Clients call us when they are tired of overpromising contractors and just want experienced local plumbers who actually care about their site, their staff and their residents.

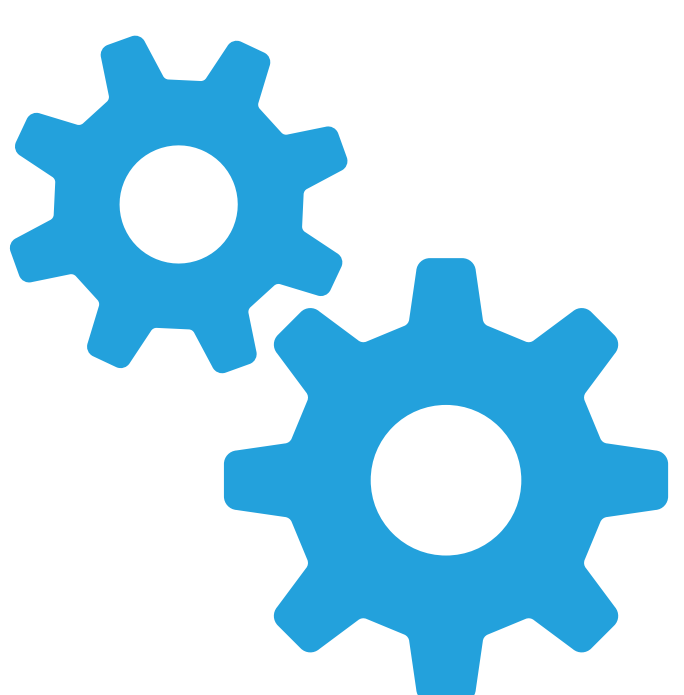
Clear brand promise for property and facility managers



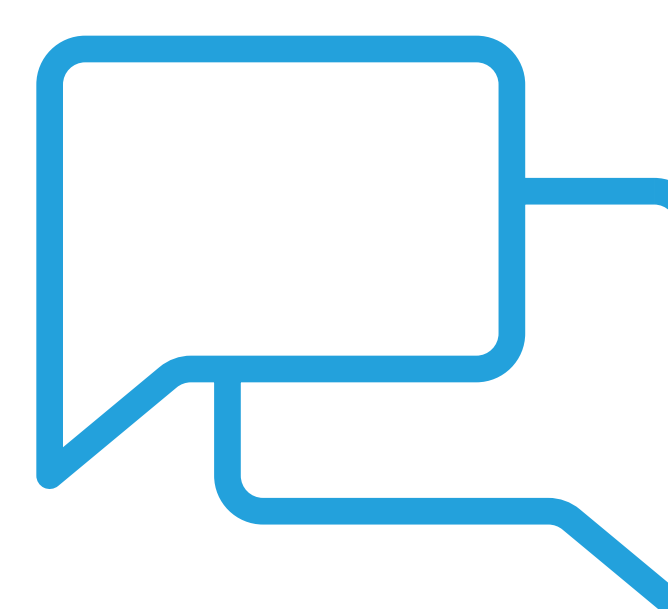
Reliable South Melbourne based team with decades of local knowledge across South Melbourne, Port Melbourne, Albert Park, Middle Park, St Kilda, Elwood and the Melbourne CBD.



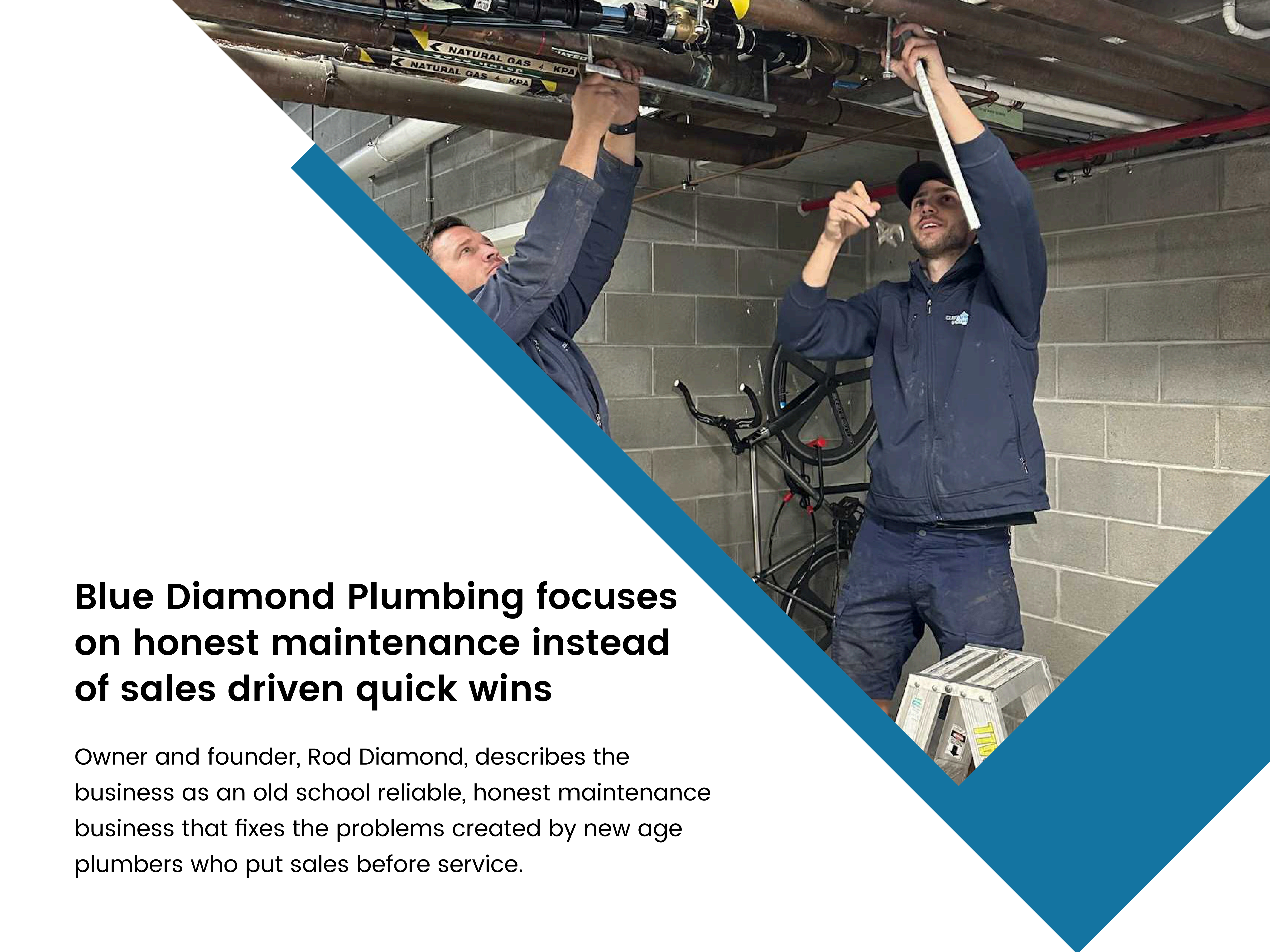
Specialists in scheduled commercial plumbing maintenance for childcare, aged care and multi site businesses where safety, compliance and uptime are critical.



24/7 emergency plumbing support so you can keep facilities running with minimal disruption.



No call centres and no sales scripts only direct contact with experienced plumbers who give straight answers and honest advice.



Blue Diamond Plumbing focuses on honest maintenance instead of sales driven quick wins

Owner and founder, Rod Diamond, describes the business as an old school reliable, honest maintenance business that fixes the problems created by new age plumbers who put sales before service.

What this means for you:

- ◆ **You speak directly to a plumber**

When you call, you reach an experienced plumber who understands the issue, not an offshore call centre reading a script.

- ◆ **You get thorough work, not upselling**

Our plumbers are not on commission. Their job is to fix problems properly, advise on sensible preventative work and protect your building, not your invoice size.

- ◆ **You benefit from deep local knowledge**

After decades in South Melbourne and the inner south, we know the buildings, the pipework, the hot water systems and the common defects, so we diagnose and resolve issues faster.

- ◆ **You see transparent reporting**

For commercial maintenance clients, we provide clear notes and before and after photos so building managers can verify work without leaving the office.

- ◆ **You get reliable scheduling and attendance**

Our scheduling and vehicle tracking systems ensure plumbers arrive when booked and allow us to respond quickly to urgent issues across your portfolio.

Our clients rely on us to protect childcare centres, aged care homes and busy households

We are set up for clients who value reliability, compliance and long term protection of their assets more than chasing the cheapest possible quote.



Key client groups



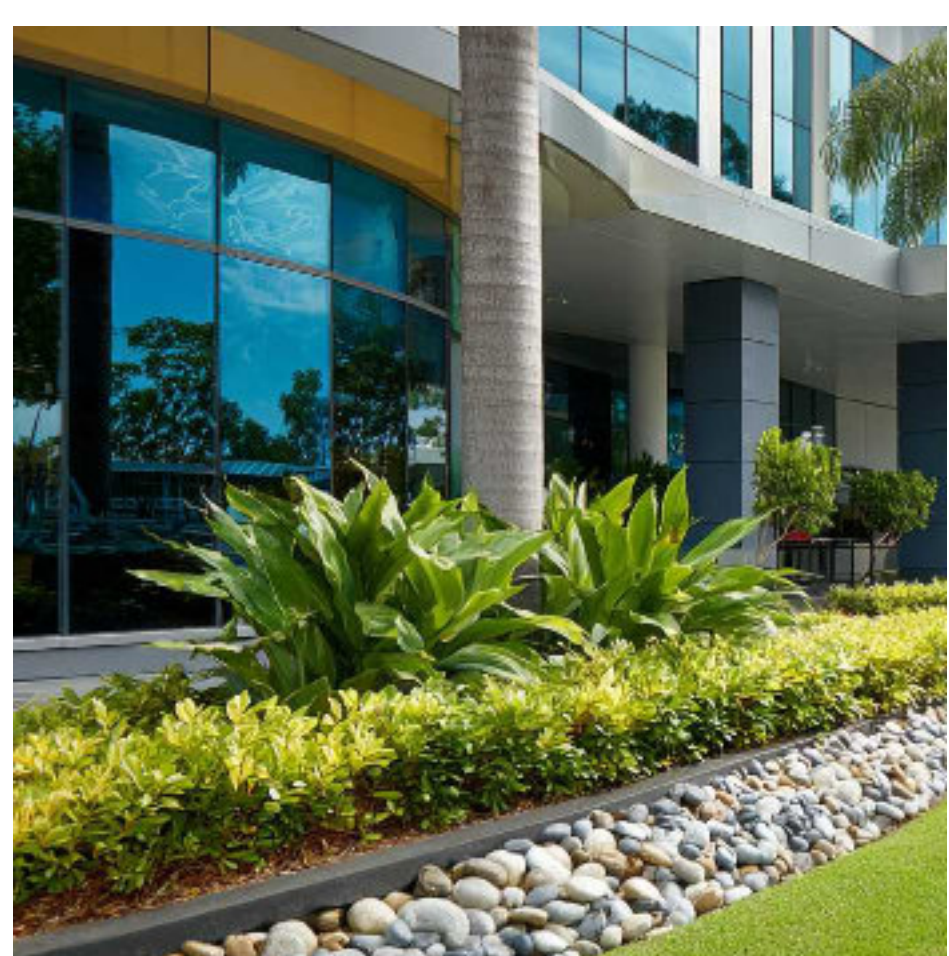
Childcare and early learning providers

- Multi site childcare and early learning groups across Melbourne
- Tempering valve checks, hot water temperature compliance, pump box maintenance, gutter and roof inspections, leak repairs.



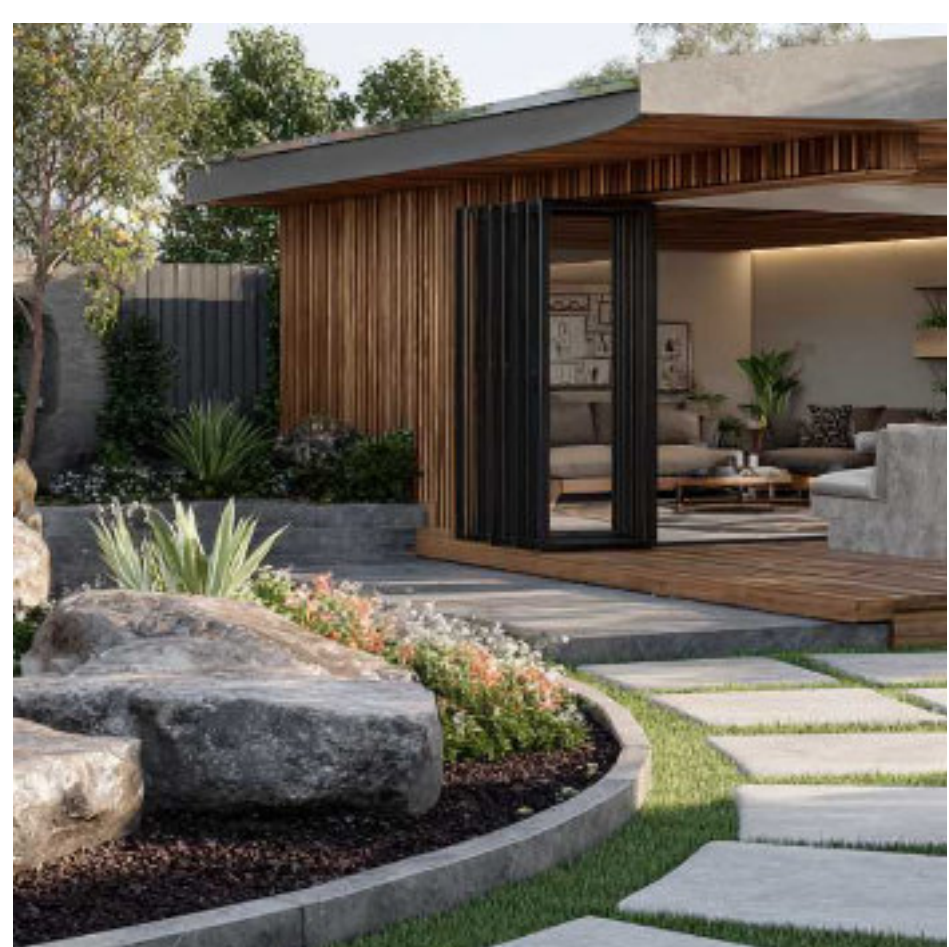
Aged care and health facilities

- Focus on safe hot water delivery, temperature checks, reliable hot water and drainage
- Responsive emergency attendance to protect vulnerable residents and maintain accreditation.



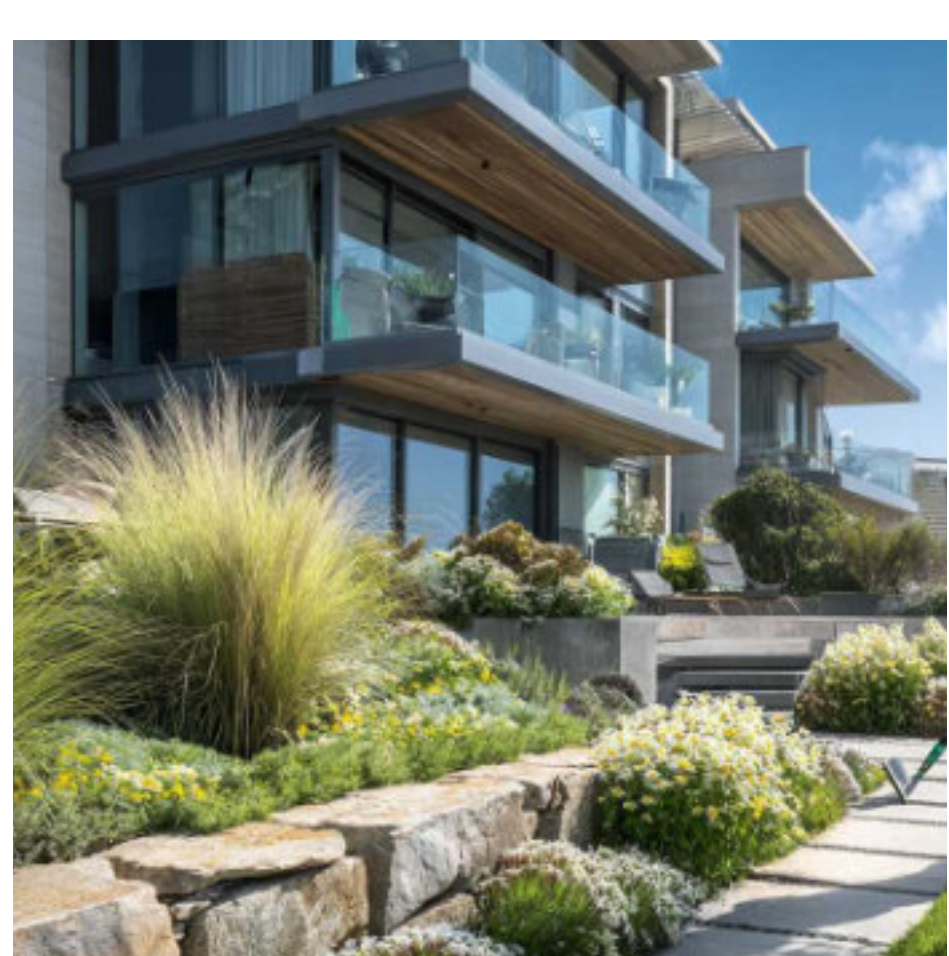
Multi site commercial and retail businesses

- Mechanical and automotive groups, national franchises and multi outlet businesses
- Ongoing maintenance to keep tenancies operational and protect landlord assets
- Fast response for blocked drains, leaks, roof issues and emergency callouts.



Owner occupied homes and townhouses

- Busy professionals in South Melbourne, Port Melbourne, Albert Park, Middle Park, St Kilda, Elwood and nearby suburbs
- Priority service for hot water failures, burst pipes, blocked drains and roof plumbing issues
- Clear communication, respectful tradespeople and clean work sites.



High rise apartments and strata buildings

- Apartments in South Melbourne, Southbank, Docklands, Melbourne CBD and nearby precincts
- Tempering valve and hot water work, pump box maintenance, leak detection, blocked drains and emergency response.

Our core plumbing capabilities keep your buildings safe, compliant and operational

We provide a full maintenance and emergency plumbing service, including:

Proactive plumbing maintenance programs for commercial sites

- Scheduled 3, 6 and 12 month plumbing checks for multi site portfolios
- Regular inspection and servicing of under sink pump boxes and drainage pump systems
- Roof, gutter and box gutter inspections and clearing, including sump checks and stormwater risk reduction

These programs are tailored to each facility and designed so building managers can demonstrate due diligence and compliance while avoiding preventable failures.

24/7 emergency plumbing response when every minute counts

- Round the clock response for burst pipes, flooding, blocked toilets and urgent leaks
- Direct phone access to an experienced plumber who can triage the situation and dispatch the right tech, quickly
- GPS tracked vehicles and live scheduling so we can tell you exactly who is coming and when
- Follow up repairs and reporting so you can close the loop with insurers, owners and stakeholders



Hot water repairs and replacements for reliable, safe hot water

- Diagnostics and repairs for gas and electric hot water systems
- Replacement of storage and instantaneous units, including safe gas line testing and soundness checks that go beyond minimum requirements
- Tempering valve checks and replacements to maintain safe outlet temperatures in childcare, aged care and commercial environments





Blocked drains, sewers and stormwater cleared with minimal disruption

- Clearing of blocked sinks, basins, showers and floor wastes
- Sewer and stormwater unblocking for houses, units and commercial properties
- Investigation and advice on root intrusion, collapsed drains and repeat blockages
- Preventative maintenance schedules for known problem sites

Roof plumbing, gutters and box gutters that keep water out of your building

- Roof leak investigations and targeted repairs, including patching and flashing work
- Replacement of box gutters and fascia gutters when needed
- Regular roof, gutter and sump clearing for commercial facilities to prevent flooding and water damage



Burst pipe repairs and anti burst solutions to protect properties

- Rapid response repairs for burst pipes in homes, apartments and commercial premises
- Investigation of system pressure issues and recommendations to reduce risk
- Replacement of flexible hoses with anti burst hoses sourced through specialist suppliers, helping to reduce future insurance claims and premium shocks

General plumbing maintenance that keeps everything working

- Broken tap, mixer and fixture replacements for sinks, basins, showers and baths
- Blocked and leaking toilets repaired or replaced
- Minor repairs and adjustments identified during routine checks
- Gas appliance connections and gas hot water replacements, carried out with full gas line soundness testing for safety



Blue Diamond Plumbing focuses on South Melbourne and key inner south and CBD suburbs

We are based in South Melbourne and service the inner south and city fringe suburbs where we have deep local experience of the building stock and plumbing systems.

Primary service areas

- ◆ **South Melbourne**
- ◆ **Port Melbourne**
- ◆ **Albert Park**
- ◆ **Middle Park**
- ◆ **Melbourne CBD**

Regularly serviced surrounding areas

- | | |
|--------------------|--------------------------|
| ◆ Southbank | ◆ Richmond |
| ◆ Docklands | ◆ South Yarra |
| ◆ St Kilda | ◆ Toorak |
| ◆ Elwood | ◆ North Melbourne |

We also attend selected sites further afield for established commercial maintenance clients across Melbourne.



Blue Diamond Plumbing brings more than 40 years of local plumbing experience

Blue Diamond Plumbing has operated continuously in South Melbourne since 1984, providing maintenance and emergency plumbing services to homes, high rises and commercial properties.

Our experience includes:

- Decades of ongoing maintenance contracts with childcare groups, aged care facilities and multi site commercial operators
- Long term relationships with repeat residential clients who have relied on us for 10 to 15 years or more
- Extensive knowledge of inner south Melbourne housing stock, terrace homes, townhouses, older apartment blocks and newer high rise developments.

Blue Diamond Plumbing uses a skilled team and smart systems to deliver reliable outcomes

- **Owner involvement** Founder Rod Diamond remains hands on in the business, bringing over 40 years of experience to complex maintenance and diagnostic work.
- **Experienced maintenance plumbers** Our plumbers are selected for both trade skill and people skills. They are trained in respectful client communication, jobsite cleanliness and thorough reporting.
- **Efficient scheduling and tracking** We use dedicated scheduling software and vehicle tracking to coordinate multiple sites, reduce travel time and ensure on time attendance.
- **Photo documentation for commercial clients** Before and after photos are provided for key maintenance and repair work, giving building managers confidence that jobs have been completed properly.



Blue Diamond Plumbing takes safety and compliance seriously in childcare, aged care and commercial environments

We understand the heightened duty of care in childcare centres, aged care facilities and high occupancy buildings.

Our commitment includes:

- Fully licensed and insured Melbourne based plumbing professionals
- Compliance with Victorian plumbing regulations and relevant Australian Standards
- Regular testing and documentation of hot water temperatures and tempering valves where required
- Safe work practices on roofs, in plant rooms and in high traffic areas
- Clear communication with facility managers regarding any risks identified during maintenance inspections.



Clients trust us because we turn up, do what we say and explain everything

”

“I have used Blue Diamond Plumbing for the last 15 years. They are responsive, efficient, do great work and explain everything.”

”

“Very impressed with the professional same day service. They fixed the problem and I highly recommend them.”

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“Each time they have been on time, professional and efficient. They considered all options, fixed the drains and cleaned up afterwards.”

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“Both techs that have been out have been great. We would recommend Blue Diamond Plumbing to anyone looking for honest work.”

These reviews are typical of the feedback we receive from homeowners, property managers and commercial clients across South Melbourne and the surrounding suburbs.

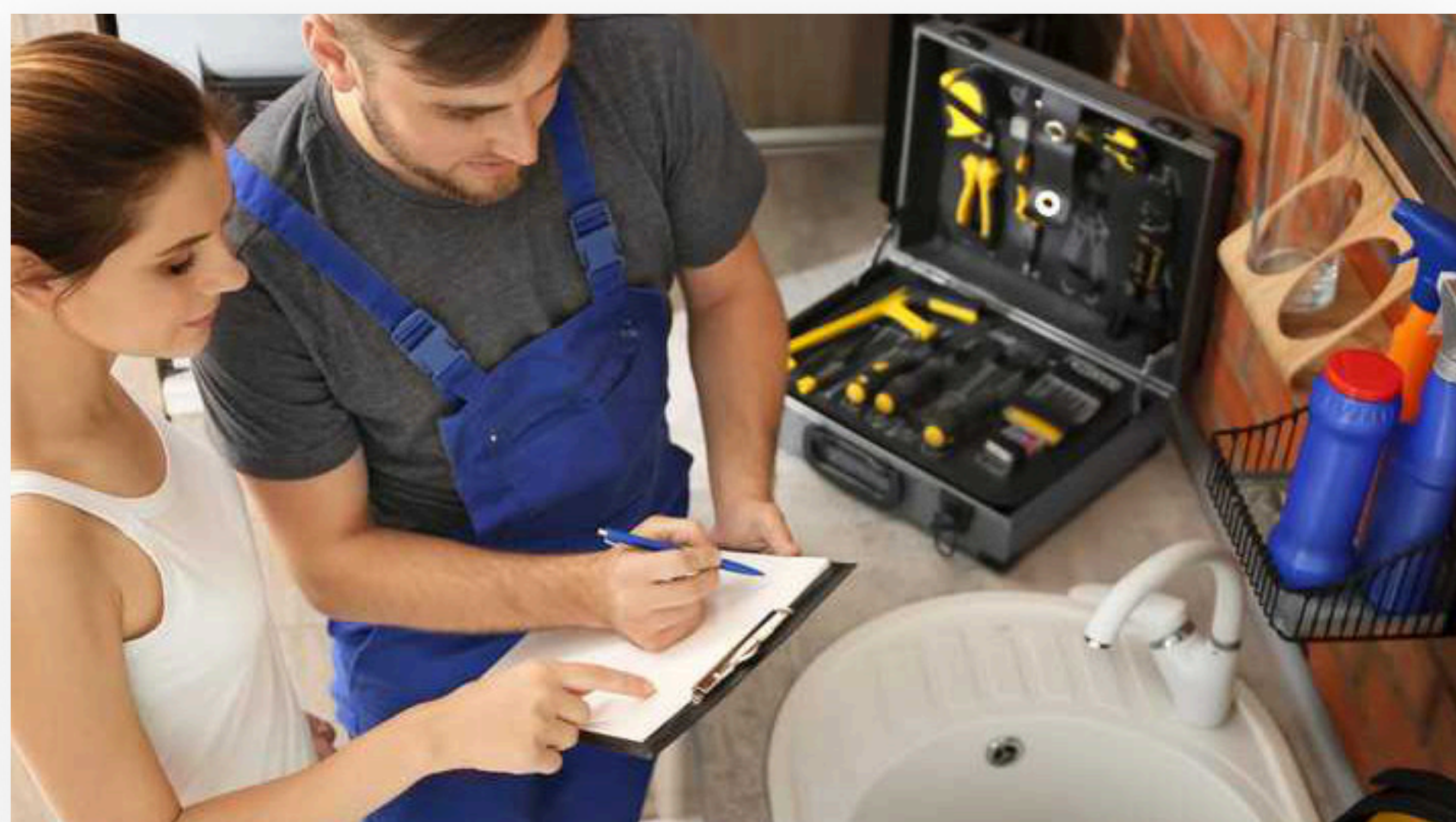
Blue Diamond Plumbing makes it simple to get reliable maintenance and emergency support

For commercial and multi site clients



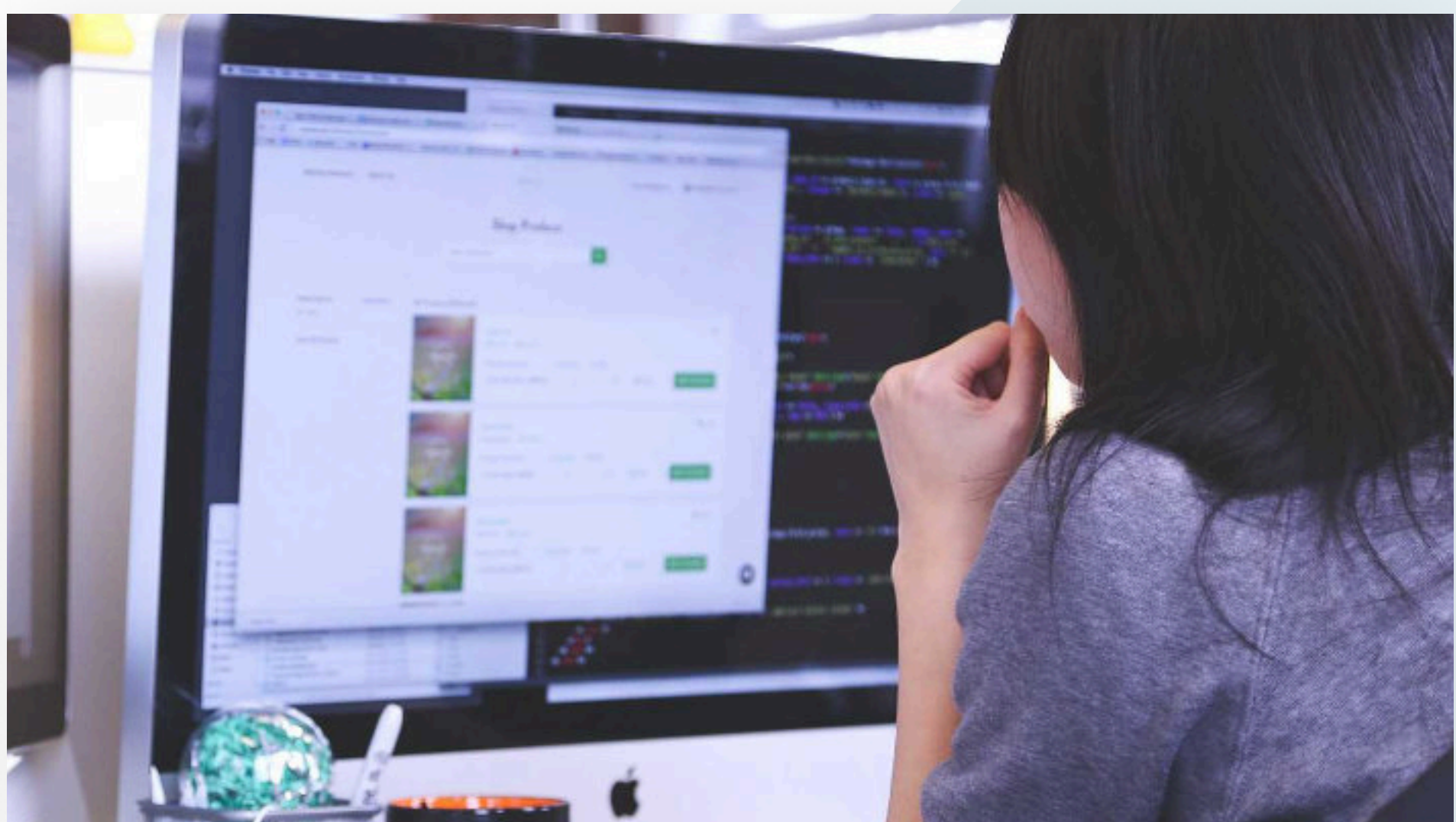
Discovery call

Discuss your sites, current issues, compliance requirements and existing maintenance arrangements.



Site assessment and proposal

Attend key sites to understand systems, access and risk points. Provide a clear maintenance and emergency response proposal, including frequency of visits and inclusions.



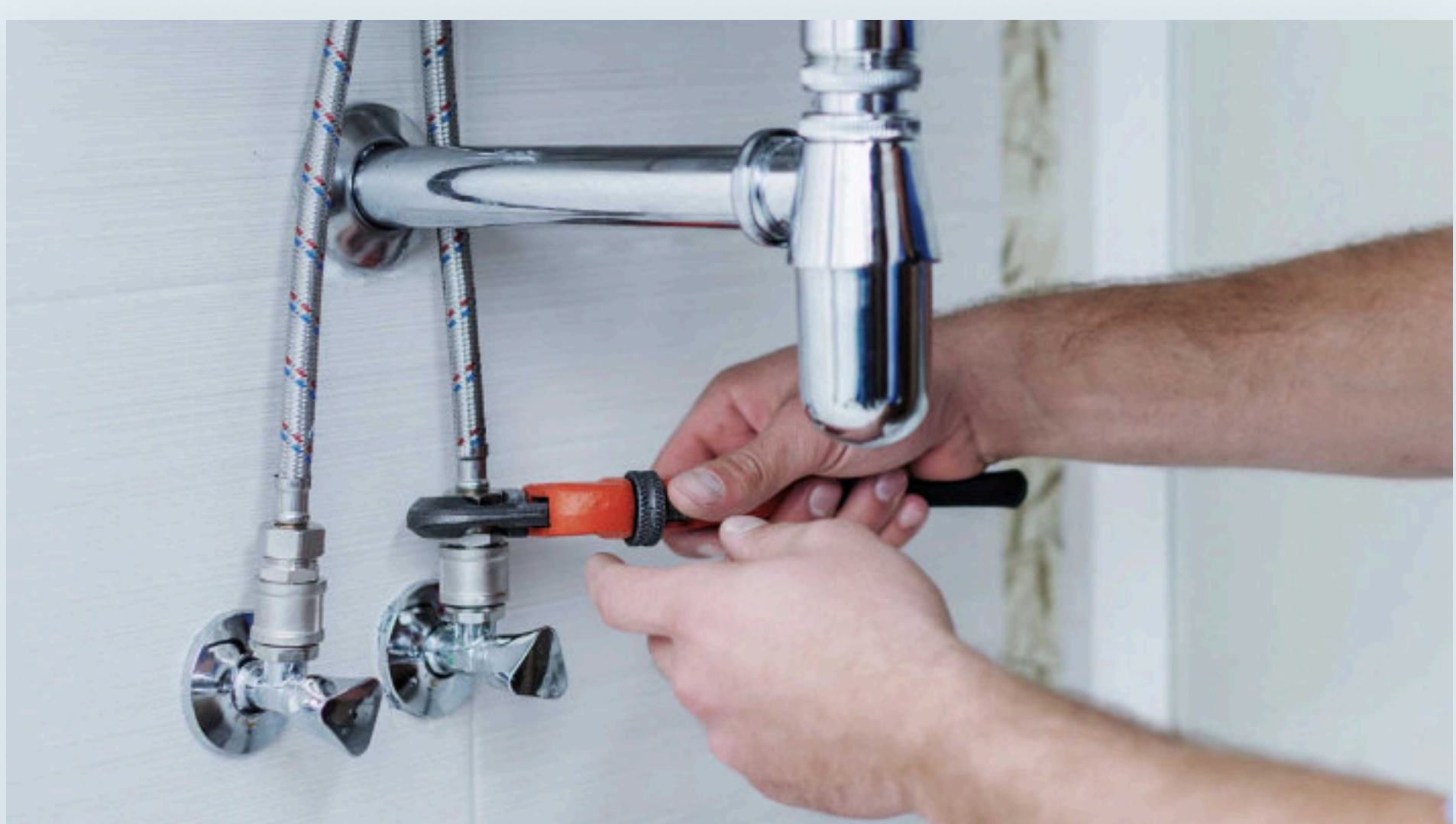
Onboarding and documentation

Set up your sites in our scheduling and tracking systems. Agree communication channels, reporting formats and emergency contact procedures.



Scheduled maintenance and reporting

Deliver 3, 6 or 12 monthly maintenance visits with clear notes, photographs and recommendations sent to your nominated contact.



24/7 emergency support

Provide priority callout for urgent plumbing failures, minimising disruption to operations, residents and staff.



For Residential Clients

1. Call us directly and speak with a plumber about the issue
2. We provide an indicative approach and book a suitable time
3. Our plumber attends, completes the work or prepares a quote for larger jobs
4. We leave your home clean, functional and ready to use.



Blue Diamond Plumbing company information

- **Business name:** Blue Diamond Plumbing
- **ABN:** 67 497 099 211
- **Established:** 1984
- **Business location:** South Melbourne, VIC 3205
- **Phone:** (03) 9636 0156
- **Email:** info@bluediamondplumbing.com.au
- **Website:** <https://diamondplumbing.com.au/>
- **Primary services:** Plumbing maintenance, emergency plumbing, hot water repairs, blocked drains, gutter repairs, roof plumbing, burst pipe repairs.



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Blue Diamond Plumbing helps you prevent plumbing problems and respond fast when they happen

If you manage childcare centres, aged care facilities, multi site commercial properties or busy households in South Melbourne and the surrounding suburbs, you need a plumbing partner who turns up, tells you the truth and keeps your sites compliant and operational.

To discuss a maintenance program or arrange priority emergency support:

Call Blue Diamond Plumbing on (03) 9636 0156
or visit diamondplumbing.com.au to submit an enquiry.